Adult Programs and Literacy at OPL, 2020-2021
Lawyers in the Library

- Switched to a phone call model quickly, with online consent forms
- Remains a highly popular service - more than 450 calls handled from April 2020 to now
Virtual Programs

- A few branch book clubs continued to meet
- ESL Conversation Clubs - very popular and reaching a much wider audience
- Author talks, history talks all saved on YouTube
- Developed staff skills and capacity, more access for patrons
Virtual Programs

- Programming Interest Groups
  - Black History Month/More Than a Month
  - Crafts for Grown Folks
  - Book and Conversation Clubs
  - New Americans and Immigrants
  - Resilient Gardening
  - Oaklandhasjobs/Workforce Development & Small Business
  - Oral and Local History
Adult Literacy

KELLY FRASIER, LITERACY

Second Start Adult Literacy Services, led by Kelly Frasier

Continued tutor/learner support; some teams met

Growing services through partnerships
Tutor.com

- Live online tutoring for all ages
- Resume and cover letter review options
- Writing help also available
- Spanish speaking tutors

VetNow/JobsNow

- Free resource through the Workforce Partnership Initiative grant
- Job resources, live career coaching
Workforce Partnership Initiative Grant

Pilot program, led by Ajoke Kokodoko, Main Reference

Partnership between the California Workforce Development Agency and OPL

Provides additional resources, training, and support for our community of job seekers
Workforce Partnership Initiative Grant

Partnership with West Oakland job centers collocated with West Oakland Branch

- West Oakland Job Resource Center
- Oakland Private Industry Council
How to Apply for a State Job, 5/19

- 38 attendees
- Replicable program
VIRTUAL PROGRAMS WILL CONTINUE

LESSONS LEARNED ABOUT TECHNOLOGY ACCESS