

	Date Initiated	Description	RequestId	Status
81ST AVENUE LIBRARY	02/03/2021 2:56 PM	City Bldg - Heating, Ventilation, and Cooling	1086543	WOCREATE
	5/11/2021 4:02 PM	City Bldg - Plumbing	1112422	WOCREATE
	5/12/2021 11:53 AM	City Bldg - Structural Issue	1112703	WOCREATE
	5/12/2021 11:55 AM	City Bldg - Electrical Inside/Outside	1112705	WOCREATE
	5/18/2021 11:44 AM	City Bldg - Electrical Inside/Outside	1114275	WOCREATE
	5/26/2021 3:53 PM	City Bldg - Structural Issue	1116530	WOCREATE
	06/04/2021 8:57 AM	City Bldg - Appliance Issue	1118679	WOCREATE
	6/14/2021 4:14 PM	City Bldg - Plumbing	1121423	WOCREATE
	6/17/2021 4:52 PM	City Bldg - Electrical Inside/Outside	1122503	WOCREATE
	6/17/2021 4:55 PM	City Bldg - Electrical Inside/Outside	1122504	WOCREATE
	6/17/2021 4:55 PM	City Bldg - Electrical Inside/Outside	1122505	WOCREATE
	6/17/2021 4:56 PM	City Bldg - Electrical Inside/Outside	1122506	WOCREATE
	6/23/2021 12:49 PM	City Bldg - Electrical Inside/Outside	1123982	WOCREATE
	6/23/2021 12:50 PM	City Bldg - Electrical Inside/Outside	1123983	WOCREATE
	6/24/2021 11:22 AM	City Bldg - Electrical Inside/Outside	1124207	WOCREATE
	6/29/2021 2:18 PM	City Bldg - Structural Issue	1125567	WOCREATE
	07/01/2021 12:13 PM	City Bldg - Electrical Inside/Outside	1126213	WOCREATE
	07/01/2021 12:16 PM	City Bldg - Alarms	1126215	WOCREATE
	07/02/2021 4:25 PM	City Bldg - Elevators	1126599	WOCREATE
	07/02/2021 4:34 PM	City Bldg - Electrical Inside/Outside	1126600	WOCREATE
	7/15/2021 11:54 AM	City Bldg - Electrical Inside/Outside	1130181	WOCREATE
	7/15/2021 11:56 AM	City Bldg - Clean / Custodial	1130184	OPEN
	7/16/2021 4:39 PM	City Bldg - Painting	1130569	WOCREATE
	7/19/2021 11:56 AM	City Bldg - Electrical Inside/Outside	1131065	OPEN
	7/19/2021 11:59 AM	City Bldg - Electrical Inside/Outside	1131067	OPEN
	7/20/2021 4:56 PM	City Bldg - Structural Issue	1131568	OPEN
	7/23/2021 5:03 PM	City Bldg - Structural Issue	1132496	OPEN
	7/30/2021 9:52 AM	City Bldg - Structural Issue	1134275	OPEN
	08/03/2021 4:43 PM	City Bldg - Electrical Inside/Outside	1135443	OPEN
	08/03/2021 4:44 PM	City Bldg - Clean / Custodial	1135445	OPEN

	Date Initiated	Description	RequestId	Status
AFRICAN AMERICAN MUSEUM AND LIBRARY				
	03/05/2021 3:59 PM	City Bldg - Electrical Inside/Outside	1094468	OPEN
	07/02/2021 4:44 PM	City Bldg - Fence	1126605	OPEN
	7/16/2021 2:54 PM	City Bldg - Electrical Inside/Outside	1130528	OPEN
	7/16/2021 2:56 PM	City Bldg - Electrical Inside/Outside	1130529	OPEN

	Date Initiated	Description	RequestId	Status
ASIAN LIBRARY				
	05/03/2021 3:08 PM	City Bldg - Electrical Inside/Outside	1110156	WOCREATE
	06/01/2021 2:46 PM	City Bldg - Electrical Inside/Outside	1117844	WOCREATE
	6/17/2021 10:03 AM	City Bldg - Heating, Ventilation, and Cooling	1122291	OPEN
	7/14/2021 12:41 PM	City Bldg - Heating, Ventilation, and Cooling	1129869	OPEN
	7/19/2021 12:51 PM	City Bldg - Structural Issue	1131095	OPEN
	7/19/2021 12:53 PM	City Bldg - Structural Issue	1131098	OPEN
	7/20/2021 10:44 AM	City Bldg - Plumbing	1131404	WOCREATE
	7/22/2021 9:55 AM	City Bldg - Heating, Ventilation, and Cooling	1131979	OPEN
	7/29/2021 2:44 PM	City Bldg - Structural Issue	1134132	OPEN
	7/30/2021 9:42 AM	City Bldg - Heating, Ventilation, and Cooling	1134272	WOCREATE
	08/03/2021 9:09 AM	City Bldg - Clean / Custodial	1135248	OPEN

	Date Initiated	Description	RequestId	Status
BROOKFIELD LIBRARY	07/06/2021 4:11 PM	City Bldg - Key / Lock Management	1127522	OPEN
	08/03/2021 11:13 AM	City Bldg - Clean / Custodial	1135324	OPEN

	Date Initiated	Description	RequestId	Status
CESAR CHAVEZ BRANCH LIBRARY	07/02/2021 2:51 PM	City Bldg - Structural Issue	1126565	WOCREATE

	Date Initiated	Description	RequestId	Status
DIMOND LIBRARY				
	3/17/2021 3:28 PM	City Bldg - Structural Issue	1097480	OPEN
	5/12/2021 2:18 PM	City Bldg - Heating, Ventilation, and Cooling	1112766	WOCREATE
	5/14/2021 2:22 PM	City Bldg - Structural Issue	1113367	OPEN
	6/25/2021 2:46 PM	City Bldg - Structural Issue	1124558	OPEN
	7/14/2021 4:50 PM	City Bldg - Electrical Inside/Outside	1129992	WOCREATE
	7/14/2021 4:51 PM	City Bldg - Structural Issue	1129994	OPEN

Date Initiated	Description	RequestId	Status
EASTMONT LIBRARY			
NO OPEN SERVICE REQUESTS			

	Date Initiated	Description	RequestId	Status
ELMHURST LIBRARY				
	6/30/2021 4:24 PM	City Bldg - Structural Issue	1125968	OPEN
	7/16/2021 10:03 AM	City Bldg - Clean / Custodial	1130430	WAITING ON CUSTOMER
	7/30/2021 9:48 AM	City Bldg - Plumbing	1134274	WOCREATE
	7/30/2021 9:55 AM	City Bldg - Electrical Inside/Outside	1134277	WOCREATE
	7/30/2021 9:57 AM	City Bldg - Structural Issue	1134279	OPEN

	Date Initiated	Description	RequestId	Status
GOLDEN GATE LIBRARY	02/03/2021 3:01 PM	City Bldg - Structural Issue	1086548	WOCREATE
	4/22/2021 3:31 PM	City Bldg - Structural Issue	1107218	WOCREATE
	5/14/2021 2:28 PM	City Bldg - Structural Issue	1113371	WOCREATE
	5/26/2021 3:46 PM	City Bldg - Structural Issue	1116526	WOCREATE
	6/17/2021 1:48 PM	City Bldg - Structural Issue	1122424	WOCREATE
	7/14/2021 10:33 AM	City Bldg - Structural Issue	1129796	WOCREATE
	7/16/2021 4:35 PM	City Bldg - Structural Issue	1130565	OPEN
	7/21/2021 10:21 AM	City Bldg - Structural Issue	1131701	WOCREATE
	7/26/2021 10:55 AM	City Bldg - Elevators	1132967	OPEN
	08/02/2021 9:26 AM	City Bldg - Clean / Custodial	1134866	OPEN

	Date Initiated	Description	RequestId	Status
LAKEVIEW LIBRARY				
	3/26/2021 9:01 AM	City Bldg - Plumbing	1099727	OPEN
	5/12/2021 12:08 PM	Park - Pathways, Hardscape and Paving	1112719	OPEN
	5/12/2021 5:02 PM	Tree - Pruning	1112856	OPEN
	6/30/2021 5:06 PM	Park - Landscape Maintenance	1125982	WOCREATE
	07/01/2021 4:08 PM	Human Waste in Public-Right-of-Way	1126313	OPEN
	7/15/2021 10:52 AM	City Bldg - Plumbing	1130154	WOCREATE
	7/15/2021 10:54 AM	City Bldg - Structural Issue	1130155	OPEN
	7/19/2021 9:29 AM	Human Waste in Public-Right-of-Way	1130988	OPEN

	Date Initiated	Description	RequestId	Status
MAIN LIBRARY	1/25/2021 4:09 PM	City Bldg - Structural Issue	1084185	WOCREATE
	2/16/2021 10:14 AM	City Bldg - Structural Issue	1089552	WOCREATE
	2/18/2021 12:28 PM	City Bldg - Structural Issue	1090323	WOCREATE
	2/26/2021 9:23 AM	City Bldg - Plumbing	1092364	WOCREATE
	3/23/2021 4:04 PM	City Bldg - Plumbing	1098958	WOCREATE
	3/29/2021 3:56 PM	City Bldg - Electrical Inside/Outside	1100485	WOCREATE
	04/06/2021 4:20 PM	City Bldg - Appliance Issue	1102690	WOCREATE
	4/20/2021 4:10 PM	City Bldg - Structural Issue	1106531	WOCREATE
	4/21/2021 10:58 AM	City Bldg - Structural Issue	1106770	OPEN
	4/26/2021 9:26 AM	City Bldg - Other/Complex	1107954	OPEN
	4/30/2021 11:34 AM	City Bldg - Electrical Inside/Outside	1109414	WOCREATE
	4/30/2021 11:35 AM	City Bldg - Structural Issue	1109417	WOCREATE
	05/07/2021 4:00 PM	City Bldg - Plumbing	1111510	WOCREATE
	5/11/2021 11:13 AM	City Bldg - Electrical Inside/Outside	1112298	WOCREATE
	5/12/2021 5:00 PM	City Bldg - Electrical Inside/Outside	1112854	WOCREATE
	5/17/2021 4:20 PM	City Bldg - Electrical Inside/Outside	1114060	WOCREATE
	5/18/2021 12:00 PM	City Bldg - Plumbing	1114285	WOCREATE
	5/20/2021 2:22 PM	Park - Sign	1114941	OPEN
	5/20/2021 5:02 PM	City Bldg - Structural Issue	1115009	WOCREATE
	5/24/2021 10:34 AM	City Bldg - Heating, Ventilation, and Cooling	1115769	WOCREATE
	5/26/2021 4:07 PM	City Bldg - Other/Complex	1116538	WOCREATE
	06/01/2021 3:10 PM	City Bldg - Key / Lock Management	1117856	WOCREATE
	06/01/2021 3:26 PM	City Bldg - Key / Lock Management	1117862	WOCREATE
	06/02/2021 4:25 PM	City Bldg - Electrical Inside/Outside	1118216	WOCREATE
	06/03/2021 10:44 AM	City Bldg - Heating, Ventilation, and Cooling	1118402	WOCREATE
	06/03/2021 4:32 PM	City Bldg - Structural Issue	1118556	WOCREATE
	06/03/2021 4:40 PM	City Bldg - Key / Lock Management	1118560	WOCREATE
	6/14/2021 2:35 PM	City Bldg - Structural Issue	1121371	WOCREATE
	6/14/2021 2:45 PM	City Bldg - Elevators	1121378	WOCREATE
	6/15/2021 9:52 AM	City Bldg - Structural Issue	1121616	WOCREATE
	6/21/2021 10:14 AM	City Bldg - Structural Issue	1123205	WOCREATE
	6/21/2021 10:57 AM	City Bldg - Electrical Inside/Outside	1123239	WOCREATE

6/21/2021 10:58 AM	Graffiti on a City Building (Library, Rec Center)	1123240	WOCREATE
6/21/2021 2:02 PM	City Bldg - Structural Issue	1123333	WOCREATE
6/22/2021 9:04 AM	City Bldg - Structural Issue	1123517	WOCREATE
6/22/2021 10:56 AM	City Bldg - Electrical Inside/Outside	1123580	WOCREATE
6/23/2021 9:33 AM	City Bldg - Plumbing	1123883	WOCREATE
6/28/2021 9:40 AM	City Bldg - Appliance Issue	1125038	WOCREATE
6/28/2021 9:45 AM	City Bldg - Plumbing	1125040	WOCREATE
6/30/2021 9:59 AM	Human Waste in Public-Right-of-Way	1125770	OPEN
07/02/2021 9:59 AM	City Bldg - Structural Issue	1126459	WOCREATE
7/14/2021 2:00 PM	City Bldg - Electrical Inside/Outside	1129915	WOCREATE
7/14/2021 4:16 PM	City Bldg - Plumbing	1129976	WOCREATE
7/14/2021 4:19 PM	City Bldg - Electrical Inside/Outside	1129977	WOCREATE
7/15/2021 9:49 AM	City Bldg - Structural Issue	1130121	OPEN
7/15/2021 4:11 PM	City Bldg - Key / Lock Management	1130286	WOCREATE
7/15/2021 4:14 PM	City Bldg - Structural Issue	1130287	WOCREATE
7/16/2021 9:23 AM	City Bldg - Key / Lock Management	1130407	WOCREATE
7/16/2021 9:31 AM	City Bldg - Structural Issue	1130413	WOCREATE
7/16/2021 4:36 PM	City Bldg - Structural Issue	1130566	WOCREATE
7/16/2021 4:38 PM	City Bldg - Key / Lock Management	1130568	WOCREATE
7/19/2021 4:45 PM	City Bldg - Structural Issue	1131221	OPEN
7/22/2021 3:46 PM	City Bldg - Plumbing	1132172	OPEN
7/23/2021 3:38 PM	Park - Landscape Maintenance	1132459	WOCREATE
7/26/2021 1:15 PM	City Bldg - Plumbing	1133045	OPEN
7/28/2021 12:46 PM	City Bldg - Clean / Custodial	1133749	OPEN
7/29/2021 11:53 AM	City Bldg - Electrical Inside/Outside	1134041	OPEN

	Date Initiated	Description	RequestId	Status
MARTIN LUTHER KING JR LIBRARY				
	2/25/2021 1:18 PM	City Bldg - Structural Issue	1092181	OPEN
	03/01/2021 9:51 AM	Park - Mowing	1092966	OPEN
	3/17/2021 2:35 PM	Human Waste in Public-Right-of-Way	1097456	OPEN
	05/03/2021 1:58 PM	City Bldg - Electrical Inside/Outside	1110111	WOCREATE
	7/15/2021 12:06 PM	City Bldg - Structural Issue	1130187	OPEN
	7/15/2021 12:09 PM	Park - Pathways, Hardscape and Paving	1130189	WAITING ON CUSTOMER
	7/22/2021 11:49 AM	City Bldg - Structural Issue	1132047	WOCREATE

	Date Initiated	Description	RequestId	Status
MELROSE LIBRARY				
	4/26/2021 11:55 AM	City Bldg - Clean / Custodial	1108066	OPEN
	4/28/2021 2:49 PM	City Bldg - Structural Issue	1108826	WOCREATE
	4/29/2021 9:39 AM	City Bldg - Structural Issue	1109032	OPEN
	6/30/2021 10:34 AM	City Bldg - Structural Issue	1125793	OPEN
	7/20/2021 12:28 PM	City Bldg - Key / Lock Management	1131465	WOCREATE
	7/26/2021 10:16 AM	City Bldg - Structural Issue	1132944	WOCREATE
	7/26/2021 10:20 AM	Park - Landscape Maintenance	1132950	WAITING ON CUSTOMER
	7/30/2021 4:47 PM	City Bldg - Clean / Custodial	1134445	OPEN

	Date Initiated	Description	RequestId	Status
MONTCLAIR BRANCH LIBRARY	6/30/2021 1:05 PM	City Bldg - Alarms	1125865	WOCREATE

	Date Initiated	Description	RequestId	Status
PIEDMONT AVE BRANCH LIBRARY				
	6/11/2021 12:57 PM	City Bldg - Alarms	1120713	OPEN
	6/24/2021 11:16 AM	City Bldg - Pest	1124202	OPEN
	7/29/2021 8:00 AM	City Bldg - Plumbing	1133924	WOCREATE
	7/29/2021 9:21 AM	City Bldg - Plumbing	1133962	WOCREATE

	Date Initiated	Description	RequestId	Status
ROCKRIDGE LIBRARY				
	03/09/2021 3:30 PM	City Bldg - Structural Issue	1095415	OPEN
	5/18/2021 12:15 PM	City Bldg - Structural Issue	1114296	OPEN
	06/07/2021 10:57 AM	Homeless Encampment	1119354	OPEN
	6/14/2021 12:16 PM	City Bldg - Structural Issue	1121282	OPEN
	6/14/2021 12:21 PM	City Bldg - Structural Issue	1121285	OPEN
	07/02/2021 11:14 AM	Park - Landscape Maintenance	1126489	WOCREATE
	7/16/2021 9:43 AM	City Bldg - Electrical Inside/Outside	1130420	WOCREATE
	7/16/2021 9:43 AM	City Bldg - Plumbing	1130421	WOCREATE

	Date Initiated	Description	RequestId	Status
TEMESCAL LIBRARY				
	04/07/2021 9:56 AM	City Bldg - Structural Issue	1102831	WOCREATE
	05/05/2021 4:40 PM	City Bldg - Plumbing	1110910	WOCREATE
	06/07/2021 9:36 AM	City Bldg - Structural Issue	1119301	OPEN
	06/07/2021 9:41 AM	City Bldg - Structural Issue	1119305	OPEN
	6/14/2021 8:59 AM	City Bldg - Structural Issue	1121172	OPEN
	6/23/2021 3:43 PM	Graffiti on a City Building (Library, Rec Center)	1124043	WOCREATE
	7/16/2021 4:19 PM	City Bldg - Structural Issue	1130557	OPEN
	7/26/2021 10:03 AM	Graffiti on a City Building (Library, Rec Center)	1132932	WOCREATE
	7/26/2021 10:05 AM	City Bldg - Structural Issue	1132934	WOCREATE
	08/04/2021 2:07 PM	City Bldg - Plumbing	1135714	WOCREATE

	Date Initiated	Description	RequestId	Status
WEST OAKLAND LIBRARY	02/09/2021 2:42 PM	City Bldg - Elevators	1088079	WOCREATE
	2/18/2021 11:39 AM	Parking - Abandoned Vehicle	1090300	OPEN
	03/03/2021 10:25 AM	Hazardous Materials	1093685	OPEN
	3/24/2021 4:44 PM	City Bldg - Structural Issue	1099314	OPEN
	3/29/2021 10:41 AM	City Bldg - Structural Issue	1100351	WOCREATE
	04/01/2021 3:44 PM	Litter in Parks	1101415	OPEN
	4/12/2021 3:44 PM	City Bldg - Structural Issue	1104130	OPEN
	4/22/2021 3:28 PM	City Bldg - Structural Issue	1107213	WOCREATE
	6/11/2021 3:40 PM	City Bldg - Electrical Inside/Outside	1120759	WOCREATE
	6/21/2021 12:18 PM	City Bldg - Structural Issue	1123301	OPEN
	7/28/2021 9:30 AM	Park - Landscape Maintenance	1133645	WOCREATE
	7/29/2021 11:17 AM	City Bldg - Plumbing	1134020	WOCREATE
	7/29/2021 3:39 PM	City Bldg - Clean / Custodial	1134154	OPEN
	08/02/2021 9:37 AM	City Bldg - Clean / Custodial	1134875	OPEN