

ATTACHMENT E

Open service requests by branch
for the period of January 1, 2023 through June 30, 2024.

	Open Service Requests (as of)						Days Open as of 6/30/24	
	3/31/2023	6/30/2023	9/30/2023	12/31/2023	5/2/2024	6/30/2024	Average	Median
81st	15	3	7	3	17	11	82	80
AAMLO	5	3	5	2	5	5	90	127
ASIAN	1	2	9	4	1	4	84	18
BROOKFIELD	0	2	5	6	6	5	496	360
CHAVEZ	13	4	9	3	10	9	111	57
DIMOND	5	0	6	2	13	15	107	79
EASTMONT	3	0	4	3	3	3	183	174
ELMHURST	16	14	18	10	14	18	136	104
GOLDEN GATE	1	5	7	6	9	8	190	150
LAKEVIEW	7	9	5	2	9	15	122	85
MLK	11	8	8	12	15	14	96	66
MELROSE	17	16	10	5	10	7	148	59
MONTCLAIR	14	3	3	3	5	5	120	80
PIEDMONT	2	2	4	3	5	4	78	32
ROCKRIDGE	7	4	4	3	16	16	50	35
TEMESCAL	4	12	8	18	17	13	174	138
WEST OAKLAND	16	10	17	9	12	16	74	54
MAIN	41	29	32	15	35	30	119	105
TOTAL	178	126	150	109	202	198	122	92