

ATTACHMENT D

Open service requests by branch  
for the period of June 30, 2023 through September 30, 2024.

|              | Open Service Requests (as of) |           |            |          |           |           | Days Open as of 9/30/24 |        |
|--------------|-------------------------------|-----------|------------|----------|-----------|-----------|-------------------------|--------|
|              | 6/30/2023                     | 9/30/2023 | 12/31/2023 | 5/2/2024 | 6/30/2024 | 9/30/2024 | Average                 | Median |
| 81st         | 3                             | 7         | 3          | 17       | 11        | 4         | 131                     | 172    |
| AAMLO        | 3                             | 5         | 2          | 5        | 5         | 9         | 98                      | 63     |
| ASIAN        | 2                             | 9         | 4          | 1        | 4         | 2         | 27                      | 27     |
| BROOKFIELD   | 2                             | 5         | 6          | 6        | 5         | 5         | 150                     | 91     |
| CHAVEZ       | 4                             | 9         | 3          | 10       | 9         | 9         | 33                      | 15     |
| DIMOND       | 0                             | 6         | 2          | 13       | 15        | 7         | 77                      | 38     |
| EASTMONT     | 0                             | 4         | 3          | 3        | 3         | 2         | 75                      | 75     |
| ELMHURST     | 14                            | 18        | 10         | 14       | 18        | 11        | 157                     | 96     |
| GOLDEN GATE  | 5                             | 7         | 6          | 9        | 8         | 13        | 190                     | 171    |
| LAKEVIEW     | 9                             | 5         | 2          | 9        | 15        | 8         | 159                     | 154    |
| MLK          | 8                             | 8         | 12         | 15       | 14        | 10        | 75                      | 45     |
| MELROSE      | 16                            | 10        | 5          | 10       | 7         | 7         | 229                     | 151    |
| MONTCLAIR    | 3                             | 3         | 3          | 5        | 5         | 2         | 181                     | 181    |
| PIEDMONT     | 2                             | 4         | 3          | 5        | 4         | 4         | 136                     | 85     |
| ROCKRIDGE    | 4                             | 4         | 3          | 16       | 16        | 7         | 125                     | 122    |
| TEMESCAL     | 12                            | 8         | 18         | 17       | 13        | 9         | 322                     | 377    |
| WEST OAKLAND | 10                            | 17        | 9          | 12       | 16        | 17        | 124                     | 132    |
| MAIN         | 29                            | 32        | 15         | 35       | 30        | 8         | 180                     | 200    |
| <b>TOTAL</b> | 126                           | 150       | 109        | 202      | 198       | 134       | 144                     | 128    |