

ATTACHMENT C

Open service requests by branch
for the period of December 31, 2024 through April 30, 2026.

	Open Service Requests (as of)						Days Open as of 4/30/26	
	12/31/2024	3/31/2025	6/30/2025	10/9/2025	12/31/2025	4/30/2026	Average	Median
81st	6	5	3	5	3	2	252	252
AAMLO	12	6	8	7	8	1	147	147
ASIAN	3	2	2	3	0	0	-	-
BROOKFIELD	7	3	0	2	-	-	-	-
CHAVEZ	24	9	11	11	5	7	131	132
DIMOND	4	3	5	11	5	8	90	65
EASTMONT	2	2	3	3	1	2	86	86
ELMHURST	3	4	1	5	3	0	-	-
GOLDEN GATE	20	11	12	8	1	0	-	-
LAKEVIEW	8	9	8	9	4	7	43	19
MLK	9	6	7	8	1	2	98	98
MELROSE	6	4	3	3	3	7	54	17
MONTCLAIR	3	7	7	9	1	1	97	97
PIEDMONT	5	3	4	3	3	4	111	107
ROCKRIDGE	6	6	17	10	2	8	28	24
TEMESCAL	10	9	6	6	1	6	55	39
WEST OAKLAND	15	20	11	19	10	5	80	41
MAIN	17	20	22	28	12	14	37	24
TOTAL	160	129	130	150	150	74	72	57

Notes: Asian branch requests are all closed as they were mainly Custodial or Pest tickets with short turnaround times; Brookfield Branch is closed for renovation; Elmhurst requests were mostly Custodial or Landscaping tickets that have been closed; Golden Gate requests were plumbing-related and have been addressed.